

# Business Mobile Banking

## Questions and Answers

Will all Business Online Banking customers have access to the Business Mobile App? **Yes. They can download the app to their android or iphone. Please see the additional Enrollment instructions located on our Premier Community Bank website.**

Will I log into the Business Mobile App the same as I would on a computer? **Yes, use your normal user code and password or token (if you have this device)**

Will ACH and Remote Deposit files be transmitted via the Business App? **No. ACH and Remote Deposit files will continue to be transmitted from the users' computer.**

Will I see all the same information on the Business Mobile app as I see on my Online Banking? **Yes, Business Mobile Banking will show the same information**

Can I transfer funds between my business accounts with Business Mobile app? **Yes. All transfers are the same as their computer access.**

Will all Business Mobile Banking customers have picture deposit available? **No, customers that would like picture deposit will need to contact Premier Community Bank to have this service added.**

How long will it take to activate picture deposit for a user? **Please allow 24 hours to add picture deposit.**

What is the deposit limit on the Business Mobile Banking? **Based on business need, each business customer will have a different limit.**

Will Business Mobile Banking customers be able use Bill Pay on the app? **No, Bill Pay is not available on the app.**

Who do I contact with Business Mobile Banking questions? **Please contact Jackie Suehring or the Marion office at 715-754-2535.**